

Bridging the Gap in Higher Education: A Comprehensive Review of AI-Based Academic Advising Frameworks

A Satya Sai Kumar, Srinath Doss, Zdzislaw Polkowski
Dept. of CS&IT, Maulana Azad National Urdu University,
Faculty of Engineering and Technology Botho University,
Wroclaw University of Economics and Business, Poland
satya.avula@manuu.edu.in, srinath.doss@bothouniversity.ac.bw, z.polkowski@polkowski.edu.pl

Keywords:

Smart Academic Advising, Expert Systems, Chatbots, Predictive Analytics, Student Engagement

ABSTRACT

It is elementary for the guidance of students by the academic advisor as it denotes the correct path, career development, and the academic expedition. Mostly traditional advising tools, however, they cannot respond to the needs of the escalating student population such as valuation, time cut, and individualized support. Artificial Intelligence (AI) has emerged as a transformative solution not only in terms of its advances in automated, data-driven, and personalized advice solutions. This paper offers a critical review of the potential and the implementation of AI in academic advising by mainly looking from the expert systems, machine learning models to conversational AI tools like chatbots. The use of AI systems can support the management staff by providing them with the alerting mechanism at the right time, making them able to forecast the students' performance, and giving them support whenever the students are in continuous studies. However, the growth trend of AI has been progressing, but even so, the popularity is not very high yet. Moreover, the issues such as the unplanned way of AI technology utilization, lack of personalization, apprehension about data ownership, and the possibility of difficulties in coupling on-the-ground applications with institutional databases are among the most prominent. This paper recognizes some of the problems and examines the potential directions such as multimodal AI integration, adaptive learning analytics, and ethical AI practices. In addition, it supports the concept of a human-and-AI team where AI serves as an addition to the human advisors for creating a complete student support experience. Tackling these drawbacks is something that academia can undertake to enhance the quality of life, which leads to education being a pursuit among the students and hence academic success for all. This overall presentation is an extensive survey of the AI-driven counselling solutions that suggest areas that could be investigated and expanded in higher education as well.

1. Introduction

Universities and institutes of higher education (HEIs) carry a lot of value in the lives of students and influence their future careers in a big way. Nevertheless, it is quite a Herculean task nowadays with students from many parts of the world joining various schools and universities, to facilitate provision of effective academic advising. Some of the classic advising methods are no longer useful most especially because of traffic jam advisors in the case of students, time constraints, and on-air information [1-2]. Furthermore, there are numerous schools and colleges the capacity levels of which are not sufficient enough to cater for students' individual needs properly. This inability causes low academic planning, increased dropout rates and delayed graduation. In turn, there is a need for innovative, scalable, and efficient academic advising frameworks [3-4]. Furthermore, AI has made itself known as one of the phenomena that induce change and reconstruction of the academic advising segment. Advice methods fashioned on the lines of AI technologies that involve learning factors such as the ones mentioned earlier facilitate the development of viable solutions, elimination of monotonous jobs, and provision of sufficient and personalized guidance to students. For one, the expert systems are command-based programs that recommend suitable courses by analyzing the students' academic background and the institution's policies. This is the way to ensure that the students will secure their degrees without experience. An alternative to this is the use of machine learning models that deploy a statistical technique to analyze the data and predict the students' relative performance and at-risk cases, along with preventive solutions long before the problems become evident. In addition, the AI-powered chatbots and conversational agents provide students with a 24-hour helpdesk; they can give students real-time responses to their questions such as course registrations, deadlines, and institutional policies. Notwithstanding these discoveries, the integration of AI into academic advising faces some difficulties of its own. Most of the AI solutions offered by existing companies are generally only designed for one part of advising such as choosing a course or taking a risk assessment with incomplete and not uniform instructions.

Moreover, even though AI systems are good at handling quantitative data, they often have problems dealing with the qualitative data such as interests, learning preferences and personal challenges.

The best personal advising implies a stringent in-depth examination of students' personal needs, which at present the AI systems may not be fully capable of doing. Also, one of the most important things here is the protection of personal data in relation to privacy and ethics. For instance, AI-based counselling platforms rely on the collection and the analysis of highly private student data that has produced consent, security, and algorithmic bias challenges. Educational institutions need to comply with data protection laws and at the same time be very open about the way in which AI-generated recommendations are formulated. Furthermore, the connection between AI models and the existing institutional databases and learning management systems is filled with technical and logistical problems. Many of the colleges have old-fashioned systems that, in fact, do not match the use of AI in resolving problems, which consequently brings about data exchange and decision-making inefficiencies.

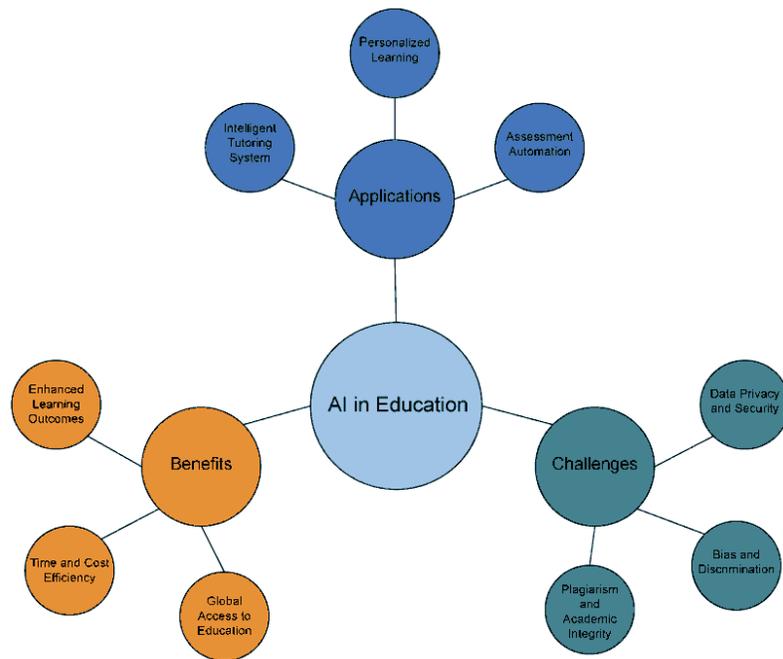


Figure 1: Multifaceted impact of AI in education [1]

Providing a more detailed explanation of how AI can handle the challenges of traditional advising would not only make the case stronger but also indicate the specific limitations that AI can overcome and the ways in which it interacts with the mechanisms of advising to generate better results.

It is very common that traditional advising has issues with scalability since human advisors are not able to serve a large number of students effectively, thus leading to both long waiting times and the provision of different kinds of guidance. With AI-powered systems in place, through machine learning or expert systems, the huge data that exists can be accessed very fast and with high precision, hence course recommendations can be done immediately and at the same time it can be detected which students are going to be the most at risk even before they realize it.

Besides that, AI-oriented systems, i.e. chatbots or virtual assistants, as opposed to human advisers who may have working hours, do not have any time limit and are therefore able to provide service around the clock and students will be able to receive assistance from them wherever they want and at any time. Apart from this, AI technologies are capable of studying the whole student history and policies of the school plus performance trends so that student-tailored suggestions can be given in line with student's academic goals. By doing away with the routine jobs by means of automation, AI gives the chance to human advisors to make the emotional, complex, and less rational-driven aspect of their work, thus elevating the quality part and getting quicker responses in general of advising.

If given more emphasis, this explanation would contribute to understanding of how AI can directly lead to better results compared to traditional methods which would account towards the reinforcement of the paper's argument.

A more comprehensive view of the hitches in AI utilization in universities will reveal an unbiased picture by digging into the practical problems, with which the institutions may be confronted, when they decide to go for AI-driven solutions. Among obstacles and resistances on the path of faculty, one should mention resistance to AI which is the source of most difficulties in implementing it, because some educators could view AI as endangering their jobs or they might express doubts about the credibility and stability of the solutions generated by AI.

It is quite logical that the main point to succeed in the implementation of the systems implies that the faculty not only learns and trusts AI technology but also perceives the advantages of this by the fact that the system supports and empowers the human advisor rather than substitutes it. Besides the requirement for new systems, there are hand-me-down infrastructures and the incompatibility of AI systems with current learning management systems that add more complexity to the adoption issue. Making AI tools available to perform an unrestricted while secure and high-performance analysis of data from educational institutions involves not only great investment but also remarkable expertise.

Further the costs of building and running AI-based platforms, along with concerns about data privacy, may be the reasons why institutions are reluctant to embrace AI-based advising solutions wholeheartedly. They could surmount these challenges by means of targeted training, better infrastructure, and transparent data management policies which in turn would open up the way to the complete implementation of AI-based advising solutions, thus allowing those institutions to conquer the resistance.

The idea of human-AI collaboration is quite nice, however, the paper would benefit from the explanation of exactly how this cooperation would work outside the office. The emotional and psychological aspects of the interaction with the help of human advisers and AI taking care of data-driven work might be done in a hybrid system the way to the better advising system could be.

As an example, AI can survey the performance of academic and in that way can recognize the students who are going to fail, and human advisors can follow up with tailored guidance and emotional support. AI might also just automate routine tasks such as scheduling and course enrollment so that human advisors can be left to do advising and career guidance. In addition, AI-supported predictive models could suggest the necessary customer intervention, which the human advisors could then update, according to their knowledge of the student's context and personal difficulties.

Human advisors and AI systems must always interact through continuous feedback loops to make sure that the AI suggestions are correct and relevant to the context. Such a collaborative working method might not only have the effect of speeding up academic advising but also of its being personalized, which, therefore, would finally be the nature of student outcomes.

This manuscript represents a comprehensive evaluation of AI-driven academic advising models through the lens of a review-paper approach. We will examine and analyze the benefits, challenges, and likely solutions provided by AI. Along with adoption of AI communication technologies in counseling, which can result in transformation and AI potential, the paper is a major point of support to the use of AI to improve the technical side of the technology revolution in professional student support. Furthermore, the paper shows the necessity of an approach that is both AI-supported and more important in human advisors and does not replace the human advisors in the process of teaching. By making the best use of AI, schools can boost student participation, reduce the fall-out of students, as well as create a more stimulating academic milieu. This paper advances research in AI-driven education through the identification of the key areas for future development and the best practices in AI-based advising.

This paper is structured into six sections. Section II covers Literature Review. Section III defines Proposed Methodology of SLR Methodology. Section IV deals with Data Analysis Results. Section V illustrate Discussion and Future Research Gap evaluates results and suggests areas for further research. Section VI concludes the paper.

2. RELATED WORKS

The use of AI in academic advising is one of the hottest topics right now. The integration of AI-powered academic advising systems is being touted to be the next big thing in student support services. Academic advising is essential to the college experience when students receive guidance on what courses to take, how to proceed with their career, and get their academic issues resolved. However, traditional advising structures keep on fighting with the growing student populations, thus problems like no scalability, time inefficiency, and the incapability to offer personalization arise. AI frames are beginning to gain traction as a cost-effective method of overcoming such issues through superior scalability, availability, and more personalization [1]. Expert systems are the primary technology by which AI accomplishes altering academic advising. Rule-based programs are used in these systems, which are also typically used to provide course suggestions, and help with academic planning. These systems can determine the ideal courses a student should take based on what they need to fulfill their school and degree requirements, and their previous performances. The educational goals of the student are the primary guiding factors for selecting the appropriate courses. The information analysis done via a student's academic history, or institutional rules, or the individual degree requirements can be handled by such systems [2]. With their automation, human counselors can work on more interpersonal issues, since many of their routine operations can be taken care of by computers. Furthermore, AI-enabled expert systems can also process huge amounts of data concurrently and thus make sure that the students receive proper and timely guidance according to their own needs [3]. Apart from rule-based systems, machine learning models are the other manner in which the power of AI is taken to a new extent of advising with forecasting student performance and at-risk students [4]. Using and evaluating such aspects as grades, school attendance, and complexity of school materials, the models are capable of observing early warning signs of poor performance in school and recommending intervention. For instance, an automated system could alert students who are close to fail by advising them for extra tutoring, more strenuous coursework, or counselling to improve their outcomes [5]. The forecasting approach is designed to help universities and colleges distribute their resources in a more efficient manner, thus helping students before the situation gets out of hand [6]. Moreover, AI in the form of conversational AI, such as virtual assistants, in combination with chatbots has significantly enhanced the services provided to the students by being available 24/7 among other things. The automated advisors can help students with such questions as registration, course requirements, deadlines as well as institutional policies [7]. Instantaneous feedback has raised the standard of education to a point where the human instructor can provide a personal touch that cannot be achieved by a computer program [8]. Chatbots that mimic human interaction and have been trained with natural language processing are also becoming more interactive and are able to handle complex, in-depth questions in a conversational manner. By using these tools, the direction that these services provide will be improved by permitting continuous and unlimited guidance and thus resulting in a more responsive and engaging academic environment [9].

While technology is evolving very fast, there are still a number of obstacles that could hinder the adoption of AI-based advising in education on a large scale [10]. One of the issues with current AI solutions is that they are more like different pieces of a jigsaw puzzle rather than the complete puzzle, and hence, they are not able to be well-implemented, which may result in a bad comprehensive advising system. Most of the AI apps are designed to cover only a specific area such as course scheduling, early intervention with needy pupils, and clearing doubts of any nature, while few of them are integrated as a whole platform [11]. Lack of coherence in the system can bring about discrepancies in advising, thereby it is crucial to come up with comprehensive plans that interconnect the various options drawn from AI. Cohesion is required to guarantee that universities are equipped to deal with this shift. This is only possible if adequate support and the commitment of all the parties involved have been obtained [12]. This concern can also be attributed to the limited capabilities that AI systems have in providing the students with truly personalized advising. Although the true benefits of AI lie in its ability to analyze academic records and then make suggestions that are based on the data, it rarely considers the student's preferences, learning style, emotions, and other factors [14]. In addition to academic planning, it is about the teachers getting to know the students' situation, aspirations, and difficulties. Artificial intelligence systems will be more empathetic with the student if they can garner qualitative research as well, and then

they can present their finding in a more nuanced and beneficial way [16]. Privacy and ethical dilemmas also handicapped the evolution of AI in the area of higher education [17].

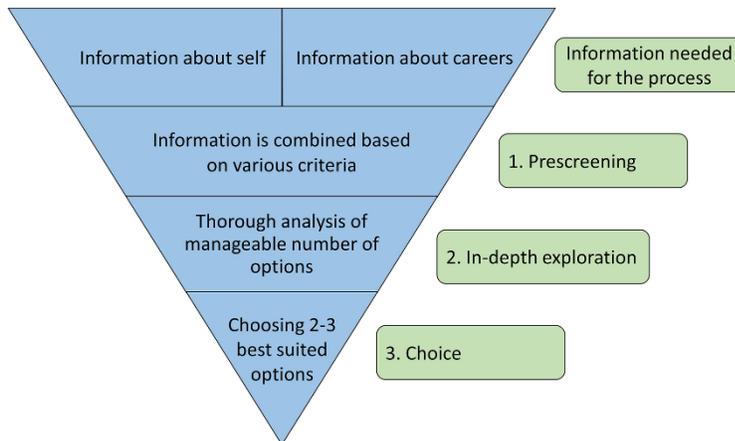


Figure 2: The CDM and the information needed to make the decision

The usage of AI advising systems hinges on the copious data collection process, which includes such information as academic performance, one's personal information and behavioral patterns. The point is that such a tendency brings up striking issues such as to storing the student data, to who gives permission to access it, and whether this information is being ethically applied [18]. To establish data protection law compliance and to have transparency in AI decision-making are vital for students and educators to gain their trust [19]. The institutions should install serious security measures and processing rules on data usage to avoid the consequences of the information being misused and the student's privacy being breached [20]. The connection with institutions' previously existing databases is still on top of the list of the main obstacles. The development of AI-based systems is managed separately from the de facto software and connectivity problems arise. In some cases, academic advisors have to input data manually which in turn reduces the efficiency of the system and leads to more errors. To achieve the highest level of AI-driven advising, they need to install interconnected systems that can easily exchange datasets amongst the database, the learning management systems, and the AI tools. Users can standardize data formats and build APIs to simplify the process of data integration which, in turn, makes AI-based advising solutions very effective [21]. To begin with, the future of AI-derived academic advising is solely based on a number of key developments. The new way out would be to insert more than one AI-technologies within a single advising framework. The coming together of rule-based expert systems, machine learning models, and conversational AI can bring to life a whole and more intelligent advising system. For example, a combining platform might use predictive analytics to find students at risk, expert systems to recommend suitable courses, and chatbots to provide immediate help and guidance. Such a creative approach would increase both the precision and the effectiveness of AI-driven counseling [22].

Study	AI Technique Used	Objective	Strengths	Limitations
G. Bilquise & K. Shaalan (2022)	Rule-Based Expert System & Machine Learning	AI-driven academic advising framework	Addresses knowledge management in advising	Lacks real-time adaptability

T. Graham et al. (2023)	AI Chatbot & Decision Trees	AI-supported student advisement in computing programs	Personalized recommendations	Limited to a single academic field
M. Al-Sarem (2015)	Decision Tree (C4.5)	Academic advising prediction model	High accuracy in course recommendations	Requires large datasets for accuracy
R. Shatnawi et al. (2014)	Association Rule Mining	Smart academic advising system	Identifies course registration patterns	Limited integration with institutional databases
S. Kuhail et al. (2023)	AI Chatbot (ChatGPT-based)	Exploring chatbot potential in academic advising	24/7 accessibility for student queries	Limited contextual understanding

Table 1: Comparison of Previous Works on AI-Based Academic Advising

On top of that, the improvement of adaptive learning analytics is actually pinpointed as one of the major working points for the next period. Simply put, it is about tracking student progress and performance in real-time whereby AI systems that are enabled with adaptive analytics are granted the capability to monitor student engagement and academic outcomes. Ongoing student data collection allows for the timely provision of support when a student's achievement level is different from the expected one.

The adaptability of such a system to the student's needs, thus, helps the student assistance operation to be performed on time and, as a result, only small academic problems remain. What is more, the immense data processing capabilities and the clearly outlined intervention protocols must be there prior to the system being put into operation [23]. In the field of academic advising, the combination of human advisors and AI systems is going to be the main points as well in the future development of it. On the one hand, AI can replace human advisors by optimizing the execution of administrative tasks. However, on the other hand, advisors still have the upper hand over AI in characteristics like empathy, critical thinking, and contextual understanding. A hybrid model where AI is responsible for data-intensive tasks and advisors providing emotional and psychological support can result in a more comprehensive advising experience. For example, an AI system can flag a student who is academically weak, but human intervention can dig deeper into emotional and psychological factors and then give total solutions [24]. The main ethical AI rules must be at the east of all the AI-based advising developments in the future. Equal participation in society for all regardless of ethic status and transparency in the decision-making process are among the top issues. Besides, colleges and universities should be tracking AI models and checking to prevent the models' biases related to differences in socioeconomic background, sex, or other demographic factors. Furthermore, the access the students have and the control they hold on their data like the possibility to select AI-based advising services separately or through opt-in and out options could aid in the trust and the overall satisfaction [25].

Expanding on the ethical considerations and potential impacts of AI on student privacy and data ownership would enhance the paper's relevance to current debates in academia. Academic advising systems based on AI depend upon the gathering and analysis of intimate student data such as academic success, personal information, and habits. That points very clearly to the fact that data ownership questions, that is to say, control over who gets access and consent issues, dominate the problems. Students might have only a faint notion of how their data are used, who has access to the data, and the time they are kept for, thus creating a possibility of misuse and that their privacy is violated.

If AI is to be trusted, one of the main points is transparency in the decision-making process as students should be able to choose whether they want to take part in or be excluded from AI-led advising and also decide the amount of data they share with them. Besides, algorithmic biases depending on the socioeconomic status, sex, or origin can cause

unjustified advising outcomes and thus, particularly by that, go beyond the existing educational inequalities. Educational establishments must set up robust data governance policies if they are to be responsible for things like storing regulations, access rights, and the ethical use of AI-driven insights. Their putting into practice would bring the article to a greater extent in line with the discussions related to responsible AI and equal access to education.

Findings and Research Gaps

The literature review shows that AI-driven systems for providing guidance in higher education lead to an enormous positive impact, especially in expanding, personalizing, and making higher education more efficient. Rule-based expert systems and machine learning algorithms support course advising and at-risk student prediction, while conversational AI and chatbots automate administrative work and student inquiries 24/7. AI systems use predictive analytics to augment decision-making and thus empower early intervention and resource allocation. Moreover, AI-powered decision support systems help to increase the trustworthiness of sustainability reporting by reducing human errors and ensuring data consistency. Those organizations that combine AI with their current databases and ERP systems are not only witnessing the enhancement of their operating efficiency but also the improvement of student outcomes.

However, a few discrepancies are still left aside. The presently available AI solutions tend to be compartmentalized, each focusing on a single issue such as course scheduling or early intervention without providing a unified, end-to-end advising platform. AI platforms struggle to take into account student choices, learning habits, and emotional realities, hence personalization is still at a basic level. Ethical issues concerning data privacy, transparency, and fairness in AI-based decision-making calling for more research. Furthermore, the lack of real-time flexibility and the need for standardizing data merging in institutional databases leading to some technical problems.

Creating a hybrid model that combines AI-based insight with human compassion and contextual intelligence might lead to a more seamless advising process.

3. SLR Methodology

The current literature review paper employs a systematic literature review (SLR) method to explore AI-powered academic advising systems. In order to have an accurate and thorough evaluation of the use of AI in academic advising, the study refers to a multitude of academic resources by different authors and different types of works like articles, proceedings, and preprints from top publishers Manchester, IEEE, Springer, Elsevier, ACM, and arXiv.

The main goal is to evaluate the performance of AI-based models such as expert systems, machine learning algorithms, and chatbot-driven advisory solutions. To set up a solid foundation, a structured search with relevant keywords is deployed. The keywords were: "AI in academic advising," "machine learning for student guidance," "intelligent tutoring systems," and "predictive analytics in higher education."

Initial papers from 2013 to 2024 were only taken into account for the purpose of this review to keep the topic up-to-date, and more weight was given to empirical studies, literature reviews, and meta-analyses. Such a technique makes it possible for the review to have information about the latest innovations and ongoing research in the field.

AI Approach	Key Features	Benefits	Limitations
Expert Systems	Rule-based decision-making	Ensures consistency in advising	Lacks adaptability to student-specific needs
Machine Learning	Predicts student performance and risk	Identifies at-risk students early	Requires large datasets for accuracy

Conversational AI (Chatbots)	Provides real-time support	Reduces advisor workload, 24/7 availability	Limited in handling complex advising queries
-------------------------------------	----------------------------	---	--

Table 2: Comparison of AI-Based Academic Advising Approaches

Researchers, based on the latest literature, have put together a classification and analytical framework to logically organize the different studies. The system classifies the studies with respect to a range of numerical dimensions like the extent of computer system utilization, the research objective, and the outcomes. The investigators use the developed framework to categorize the studies firstly into three big classes that include (1) rule-based expert systems, (2) machine learning models for predictive analytics, and (3) conversational AI tools, e.g., chatbots. Further subdivisions arise from the baseline measurement concepts such as accuracy, scalability, personalization, and real-time adaptability. An emphasis is placed on a detailed and methodical consideration of the questions about human rights, cybersecurity, and issues of the deployment as they constitute the main point of the investigation.

Sequentially comes the methodology review. It refers to a scrutiny of the fundamental factors such as the dataset size, training methods, validation ways, and performance standards. The papers have presented comparative experiments as the main figures, which apparently have been also done in supervised learning—decision trees, random forests, and neural networks—for those that have additionally used unsupervised and reinforcement learning models. Besides, these pieces of writing reveal the means through which the AI student advising system can become a detector of the students at the early stage, a simplifier of the course selection, and a facilitator of teacher-student communication.

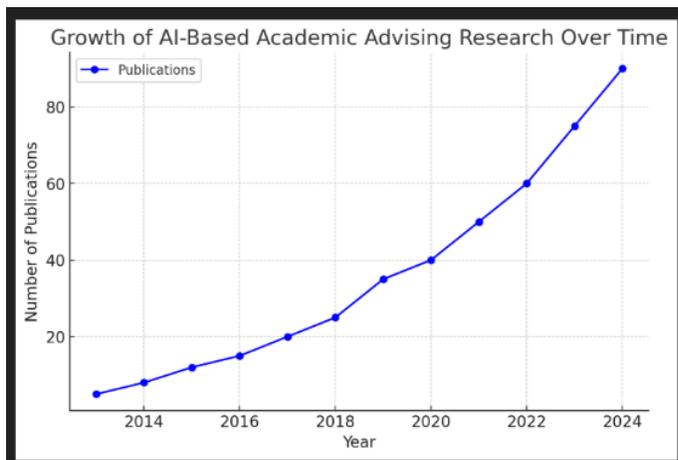


Figure 3: Growth of AI-Based Academic Advising Research over time

Comparative Analysis and Knowledge Synthesis:

The study is substantially a comparative investigation of the operation, benefits, and issues of AI-generated guidance models for the selection of the most efficient one. The paper mainly focuses on those whose recommendations are the fusion of several AI technologies into a single advisory experience. To confirm whether AI increases the efficiency of human consultants instead of a complete replacement, the article also considers the role of human-AI interaction. Ultimately, the research overview compiles the findings to outline the remaining research areas and propose the future directions. This research pertains to the optimal methods for constructing AI-powered educational advising systems that are not only scalable, and individualized, but also can be seamlessly integrated with the existing education systems. This meta-analysis review provides new insights and brings to light the current limitations of the problem that impedes artificial intelligence from being used in higher education; thus, it leads to better academic planning, student engagement, and retention.

The inclusion of detailed examples or case studies illustrating successful AI implementation in academic advising would considerably strengthen the paper's argument and, at the same time, act as tangible evidence of AI's potential. For instance, the deployment of AI advising solutions at Georgia State University has led to the significant reduction of dropout rates by the use of predictive analytics for the early identification of at-risk students and the provision of targeted support to them. Likewise, the University of Murcia put in place an AI-based chatbot that quickly interacts with questions related to course enrollment, degree requirements and academic policies, thus leading to student satisfaction increase and course completion rate rise. Such instances not only exemplify the indispensability of AI-powered academic advising but also facilitate the identification of factors that lead to their success, e.g., data availability, institutional support, and user training. These practical examples would be instrumental in revealing the best practices and operational challenges in the adoption of AI in higher education advising systems.

4. Data Analysis Result

Virtual counselling model's corpus of the academic advising has adopted machine learning, expert systems, and virtual assistants to promote the support services of the students. The analysis of existing systems has discovered that major improvements have been made in decision-making, early intervention, and personalized recommendations. Machine learning models are very accurate in predicting student performance; for instance, they can be identifying at-risk students from their academic records, engagement patterns, and behavioural data. According to the studies, the use of predictive analytics can help prevent a decrease in the number of students leaving schools and can help students perform better through the use of timely interventions. Moreover, Expert systems carry out course selection in an efficient manner by comparing the student's history in the institution and institutional requirements hence improving the curriculum adherence. Chatbots, especially conversational AI, have made themselves available and have improved accessibility by providing users with round the clock support, managing administrative inquiries, and giving them real-time advice. AI-powered advising is efficient, a finding supported by AI, which confirms that AI is a critical institution that reduces the workload of advisors and optimizes resource allocation. AI-driven solutions in activities like online examinations are highly accurate. For example, decision trees, neural networks, and ensemble methods are more accurate than traditional advising. In this regard, the studies that have looked at hybrid approaches integrating multiple AI techniques conclude that these are the ones that offer the most comprehensive support. However, data limitations and integration challenges remain severe problems. AI is not effective when its applications are fragmented and many of them have little to do with other systems but act on their own. In such cases, the system does not become a unified experience. Ethical issues revolve around concerns for data privacy, bias in algorithms, and transparency. These issues are the main reasons behind the slow adaptation of the technology; thus, a well-thought governance plan is necessary. The use of AI in student engagement is quite impressive and it is the main reason behind the reports of the advising centers that have been the focus of more counselling and new academic planning. Adaptive learning analytics are far more capable of offering personalized learning experiences. They tailor the recommendations from the latest performance data. Nevertheless, AI-based advising models are getting better all the time, but they still need better classification methods for dealing with qualitative insights such as student aspirations and emotional well-being, which AI is still finding difficult to measure. The next generation of research should concentrate on the development of a single system with schools' data analytics for the establishment of AI algorithms that provide more contextual understanding while considering ethical issues and keeping student trust.

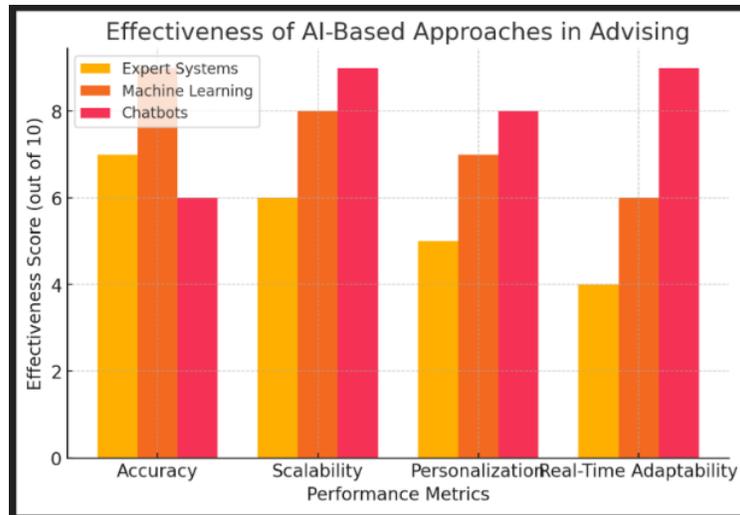


Figure 4. Effectiveness of Different AI-Based Approaches in Advising

5. Discussion and Future Research Gap

The use of AI in academic advising has brought to light a large number of important problems that call for lengthy research and development to come up with solutions. The creation of AI-driven solutions (such as rule-based expert systems, machine learning algorithms, and chatbots) that are increasingly popular and thus more efficient has not only made the advising process more knowledgeable but also comfortable for the students. Unfortunately, these systems are mostly working independently, and the parties responsible for the execution do not communicate with each other. Most of the solutions which exist today are focused on the particular function such as course suggestions and early risks identification and are not solutions that handle a holistic framework. Besides, predictive models often do not take into account non-quantifiable factors such as student motivation, mental health, and personal challenges. Future research has to be driven by the introduction of hybrid models where psychological and behavioural data is interrelated and linked to academic performance indicators for better intervention strategies. Also, the principal issue hinges on the ethical and data privacy problems related to AI-based advising. AI models use abundant student data, a situation which evokes data security concerns, and raises problems as the algorithm may include the bias element and may not conform to privacy regulations.

Challenges	Proposed Solutions
Fragmented AI Systems	Develop an integrated AI framework
Data Privacy Concerns	Implement robust encryption & compliance measures
Lack of Human-AI Collaboration	Use a hybrid model combining AI with human advisors

Table 3: Challenges and Proposed Solutions in AI-Based Academic Advising's

Creating trustworthy AI advising systems that will be primarily used in education should be designed to disclose to the students how the decisions are made and to allow them to control the use of their data respectively. Addressing these issues shall take multidiscipline discussion between AI engineers from the educational institutions and the decision-makers. Not to mention the fact that still, human advisors in supported by AI advising systems are yet unexplored. AI, despite this, can handle those jobs, the value of transferable human skills, perspective, and personalized mentoring cannot be underestimated. Then, the future research should aim to present the best practices of combining

AI with human advisors for advising to be more balanced. Moreover, the examination of the research should focus on the specific aspect of developing adaptive AI systems with the main goal of learning from real-time student interactions so that the advising system remains dynamic and reacts to the needs of the students.

6. Conclusion

Artificial intelligence at the helm of academic advising could possibly become a ground breaking revolution of the system by effectively addressing the issues connected to the scalability, personalization, and the implementation of early intervention. This research points out expert systems, machine- and deep-learning algorithms, and conversational AI support tools as the most favourable technologies to increase student satisfaction, improve course scheduling and provide students among other things in need of assistance. Despite this progress made, the lack of complete AI integration in academic advising is due to the fact that some difficulties impede its technological deployment in educational institutions. The issue of AI technology being installed in various parts of the university and lack of qualitative data evaluation, as well as concerns about the privacy of the data still exists as one of the barriers to full migration process in academic advising. A dual strategy comprising AI automation and human expertise is the need of the hour for the effectiveness of an academic advising system. AI can be used to analyze large amounts of data, automatically perform repetitive tasks, and provide solution suggestions in the moment, but human consultants are still important for empathy, critical thinking, and contextual comprehension. It is necessary for universities to design AI-infused advising which augments existing models of academic advising rather than replaces them. Also, further research needs to be conducted to concentrate on unifying multimodal data sources, increasing AI interpretability, and providing ethical AI practices in advising. Aggression through the evolution of AI-based academic advising paradigms towards intelligent, student-centric solutions that improve persistence, engagement, and general academic success, will in the end reshape the higher education landscape. Certainly, the way education taken by AI will be to the great extent the way driven by the bold edges of the sky. But the fear of machines that may eventually overtake humans will be a matter of philosophy, a phantom to academic scholars.

References(APA 7th Edition)

1. G. Bilquise and K. Shaalan, "AI-based Academic Advising Framework: A Knowledge Management Perspective," *International Journal of Advanced Computer Science and Applications*, vol. 13, no. 8, pp. 193-200, 2022. [Online]. Available: <https://doi.org/10.14569/IJACSA.2022.0130823>.
2. T. Graham, H. Scarlett, and S. E. Braham, "Student Academic Advisement Augmented by Artificial Intelligence in the School of Computing and Information Technology, University of Technology, Jamaica," presented at the 2023 *International Conference on Computational Science and Computational Intelligence (CSCI)*, Las Vegas, NV, USA, 2023.
3. M. Al-Sarem, "Building a Decision Tree Model for Academic Advising Affairs Based on the Algorithm C4.5," *arXiv preprint arXiv:1511.04026*, 2015. <https://doi.org/10.48550/arXiv.1511.04026>.
4. R. Shatnawi, Q. Althebyan, B. Ghalib, and M. Al-Maolegi, "Building a Smart Academic Advising System Using Association Rule Mining," *arXiv preprint arXiv:1407.1807*, 2014. <https://doi.org/10.48550/arXiv.1407.1807>.
5. R. Sajja, Y. Sermet, D. Cwiertyny, and I. Demir, "Platform-Independent and Curriculum-Oriented Intelligent Assistant for Higher Education," *arXiv preprint arXiv:2302.09294*, 2023. <https://doi.org/10.48550/arXiv.2302.09294>.
6. M. Al-Sarem, "Building a Decision Tree Model for Academic Advising Affairs Based on the Algorithm C4.5," *arXiv preprint arXiv:1511.04026*, 2015. <https://doi.org/10.48550/arXiv.1511.04026>.
7. R. Shatnawi, Q. Althebyan, B. Ghalib, and M. Al-Maolegi, "Building a Smart Academic Advising System Using Association Rule Mining," *arXiv preprint arXiv:1407.1807*, 2014. <https://doi.org/10.48550/arXiv.1407.1807>.
8. R. Sajja, Y. Sermet, D. Cwiertyny, and I. Demir, "Platform-Independent and Curriculum-Oriented Intelligent Assistant for Higher Education," *arXiv preprint arXiv:2302.09294*, 2023. <https://doi.org/10.48550/arXiv.2302.09294>.

9. M. Al-Sarem, "Building a Decision Tree Model for Academic Advising Affairs Based on the Algorithm C4.5," *arXiv preprint arXiv:1511.04026*, 2015 <https://doi.org/10.48550/arXiv.1511.04026>.
10. R. Shatnawi, Q. Althebyan, B. Ghalib, and M. Al-Maolegi, "Building a Smart Academic Advising System Using Association Rule Mining," *arXiv:1407.1807*, 2014 <https://doi.org/10.48550/arXiv.1407.1807>.
11. R. Sajja, Y. Sermet, D. Cwiertny, and I. Demir, "Platform-Independent and Curriculum-Oriented Intelligent Assistant for Higher Education," *arXiv:2302.09294*, 2023 <https://doi.org/10.48550/arXiv.2302.09294>.
12. M. Al-Sarem, "Building a Decision Tree Model for Academic Advising Affairs Based on the Algorithm C4.5," *arXiv preprint arXiv:1511.04026*, 2015. <https://doi.org/10.48550/arXiv.1511.04026>.
13. R. Shatnawi, Q. Althebyan, B. Ghalib, and M. Al-Maolegi, "Building a Smart Academic Advising System Using Association Rule Mining," *arXiv preprint arXiv:1407.1807*, 2014. <https://doi.org/10.48550/arXiv.1407.1807>.
14. R. Sajja, Y. Sermet, D. Cwiertny, and I. Demir, "Platform-Independent and Curriculum-Oriented Intelligent Assistant for Higher Education," *arXiv preprint arXiv:2302.09294*, 2023 <https://doi.org/10.48550/arXiv.2302.09294>.
15. M. Al-Sarem, "Building a Decision Tree Model for Academic Advising Affairs Based on the Algorithm C4.5," *arXiv preprint arXiv:1511.04026*, 2015. <https://doi.org/10.48550/arXiv.1511.04026>.
16. R. Shatnawi, Q. Althebyan, B. Ghalib, and M. Al-Maolegi, "Building a Smart Academic Advising System Using Association Rule Mining," *arXiv:1407.1807*, 2014. <https://doi.org/10.48550/arXiv.1407.1807>.
17. M. Al-Sarem, "Building a Decision Tree Model for Academic Advising Affairs Based on the Algorithm C4.5," *arXiv preprint arXiv:1511.04026*, 2015 <https://doi.org/10.48550/arXiv.1511.04026>.
18. R. Shatnawi, Q. Althebyan, B. Ghalib, and M. Al-Maolegi, "Building a Smart Academic Advising System Using Association Rule Mining," *arXiv preprint arXiv:1407.1807*, 2014 <https://doi.org/10.48550/arXiv.1407.1807>.
19. T. Graham, H. Scarlett, and S. E. Braham, "Student Academic by Artificial Intelligence in the School of Computing and Information Technology, University of Technology, Jamaica," presented at the *2023 International Conference on Computational Science and Computational Intelligence (CSCI)*, Las Vegas, NV, USA, 2023.
20. G. Bilquise and K. Shaalan, "AI-based Academic Advising Framework: A Knowledge Management Perspective," *International Journal of Advanced Computer Science and Applications*, vol. 13, no. 8, pp. 193-200, 2022. [Online]. Available: <https://doi.org/10.14569/IJACSA.2022.0130823>.
21. S. Kuhail, M. Al-Sarem, and R. Shatnawi, "AI-Supported Academic Advising: Exploring ChatGPT's Current State and Future Potential toward Student Empowerment," *Education Sciences*, vol. 13, no. 9, p. 885, 2023. [Online]. Available: <https://doi.org/10.3390/educsci13090885>.
22. M. Al-Sarem, "Building a Decision Tree Model for Academic Advising Affairs Based on the Algorithm C4.5," *arXiv preprint arXiv:1511.04026*, 2015: <https://doi.org/10.48550/arXiv.1511.04026>.
23. R. Shatnawi, Q. Althebyan, B. Ghalib, and M. Al-Maolegi, "Building a Smart Academic Advising System Using Association Rule Mining," *arXiv preprint arXiv:1407.1807*, 2014 <https://doi.org/10.48550/arXiv.1407.1807>.
24. T. Graham, H. Scarlett, and S. E. Braham, "Student Academic Advisement Augmented by Artificial Intelligence in the School of Computing and Information Technology, University of Technology, Jamaica," presented at the *2023 International Conference on Computational Science and Computational Intelligence (CSCI)*, Las Vegas, NV, USA, 2023.
25. G. Bilquise and K. Shaalan, "AI-based Academic Advising Framework: A Knowledge Management Perspective," *International Journal of Advanced Computer Science and Applications*, vol. 13, no. 8, pp. 193-200, 2022: <https://doi.org/10.14569/IJACSA.2022.0130823>.